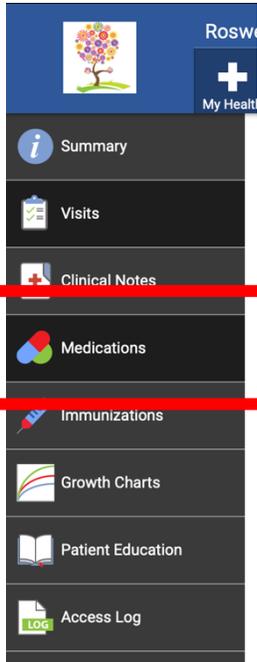


INSTRUCTIONS FOR REQUESTING MEDICATIONS FROM THE PORTAL

WEB BROWSER:

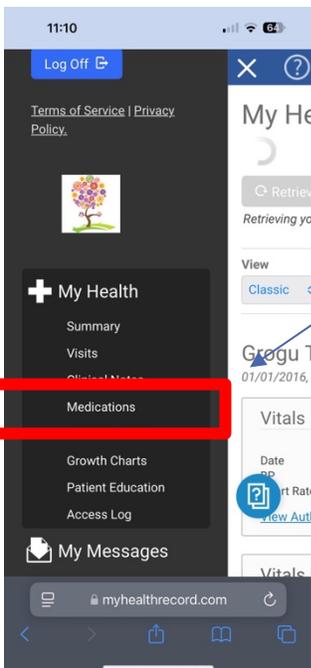


Once you have logged into the portal, navigate to the link on the left side of the screen labelled Medications. After a short pause, it will load a screen with all available medications for the patient.

From this screen, click the Request Medication Refill button. It will allow you to choose from the list of medications and pharmacies available for refill.



FROM A MOBILE DEVICE (PHONE):



Once logged into the portal, choose the patient for whom you are requesting a refill. From the initial screen, click the menu icon (three horizontal lines), to bring up the choices. Navigate to the medication area.

From the medication screen, use the button "Request Medication Refill" to find the medications and pharmacies available.

